Department of Comuputer Science

Parallels Remote Access

To provide access to Polly Vacher PC applications under Windows, at any one time, 10 lab PCs in **G45** are accessible remotely.

Notes:

- A PC is randomly chosen in each session.
- You might connect to a different PC with each use.
- Save your work frequently.
- You cannot use this service to transfer files to/from your local computer. Use OneDrive or other network storage. However, it has been observed that connections via Macs do allow the remote PC to access your local files (see below).
- It is possible that currently logged-on users will be interrupted if all machines are in use, so try to avoid scheduled lab sessions in G45. Check the timetable.
- Any activities you perform on the PC will be displayed in the room on the connected monitor.

All students enroled in CS modules and degree programmes should have access to this service. Please contact Todd Jones if you find this not to be the case.

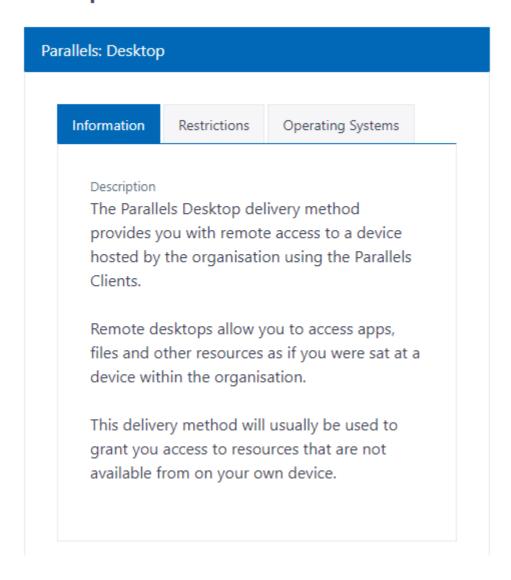
Information:

1. Details:



2. Information:

Delivery Methods for Polly Vacher G56 - Parallels Desktop



3. Restrictions:

Information

Restrictions

Operating Systems

Off-domain access Allowed

✓ You are on domain

If off-domain access is not allowed, your device will have to be connected to, and logged on to, one of the organisation's domains.

♠ Off-site access Allowed

✓ You are on site

If off-site access is not allowed, your device will have to be connected to our local network. This may include being connected by VPN.

Organisation-owned devices Allowed

✓ You are using a device owned by us

If organisation-owned devices are not allowed, only devices owned by you may be used.

User-owned devices Allowed

✓ Your device does not fall into this category

If user-owned devices are not allowed, only devices owned or provided by us may be used.

Device type Any device

✓ All devices are permitted

If device type is restricted to certain devices, you will only have access to this delivery method on a specified device type.

4. Supported Operating Systems:

macOS	
Lion (10.7)	×
Mountain Lion (10.8)	×
Mavericks (10.9)	×
Yosemite (10.10)	×
El Capitan (10.11)	~
Sierra (10.12)	~
High Sierra (10.13)	~
Mojave (10.14)	~
Catalina (10.15)	~
Big Sur (11)	~
Monterey (12)	~
Ventura (13)	×
Windows	
Windows 7	×
Windows 8	×
Windows 10	~
Windows (Other)	~

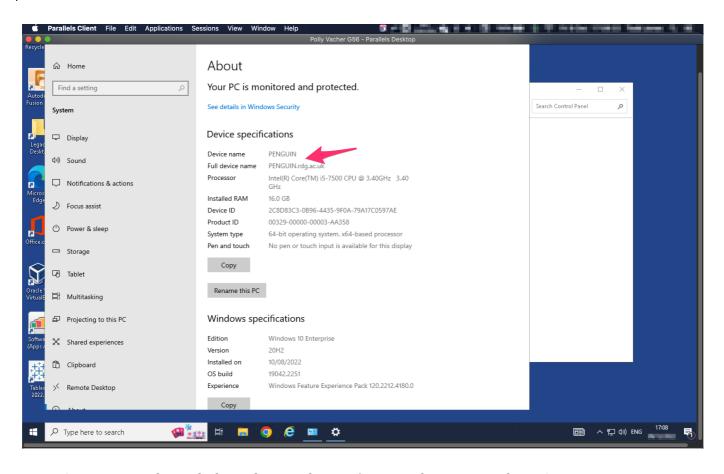
Access Procedure

All Platforms:

Launch https://appsanywhere.reading.ac.uk/ from a browser and search for the Polly Vacher - Parallels Desktop item:



Once the Parallels Client application is open, likely in a full screen window, you will have access to a Polly Vacher Lab PC. You can determine which PC is being used by inspecting the device name through the Windows Control Panel.

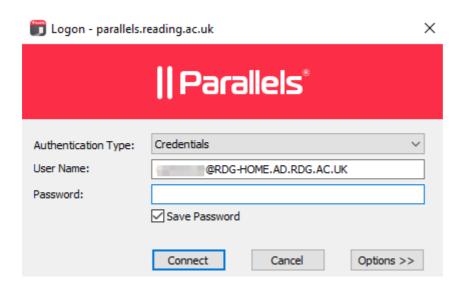


Save your work regularly, and remember to sign out when you are done: Start Menu > Username
Sign out

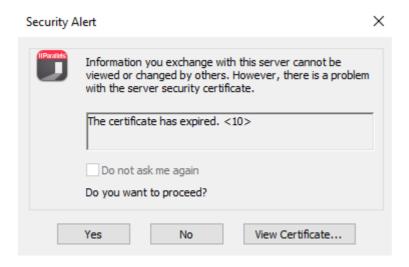
Windows:

- 1. At logon prompt, provide:
 - Authentication Type: Credentials
 - User Name: UoR_ID@RDG HOME.AD.RDG.AC.UK
 - EDIT: until further notice only enter your UoR_ID (xx123456) with out the email address component! As of Nov 2023.
 - Password: your UoR_ID password

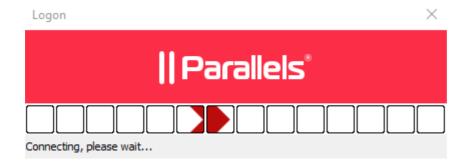
Click Connect.



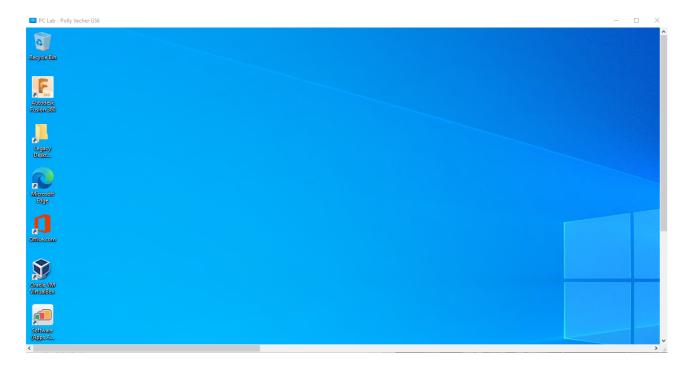
2. In the event of an expired certificate, click Yes to proceed.



3. Wait for connection.



4. Parallels Desktop will open, likely in a full screen window, providing access to a Polly Vacher Lab PC.

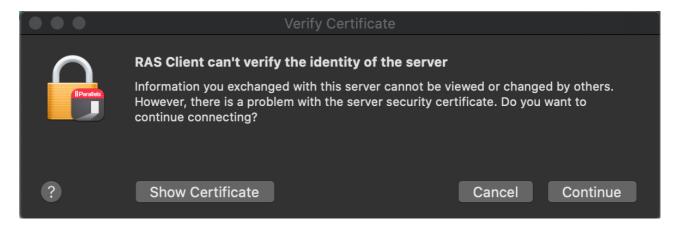


Mac:

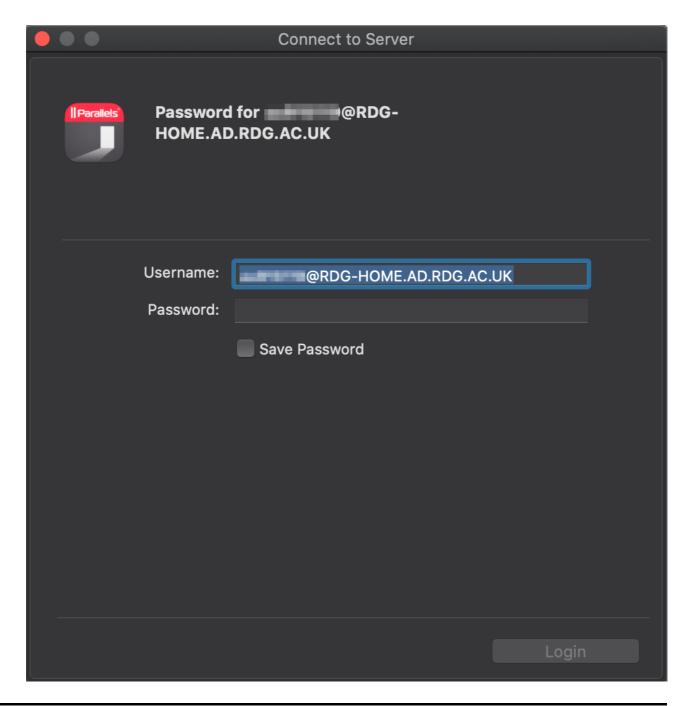
1. Following the AppsAnywhere launch, you will see a connection status window.



2. Click Continue to verify certificate:



- 3. Connect to the server by providing:
 - Username: UoR_ID@RDG HOME.AD.RDG.AC.UK
 - EDIT: until further notice only enter your UoR_ID (xx123456) with out the email address component! As of Nov 2023.
 - Password: your *UoR_ID* password



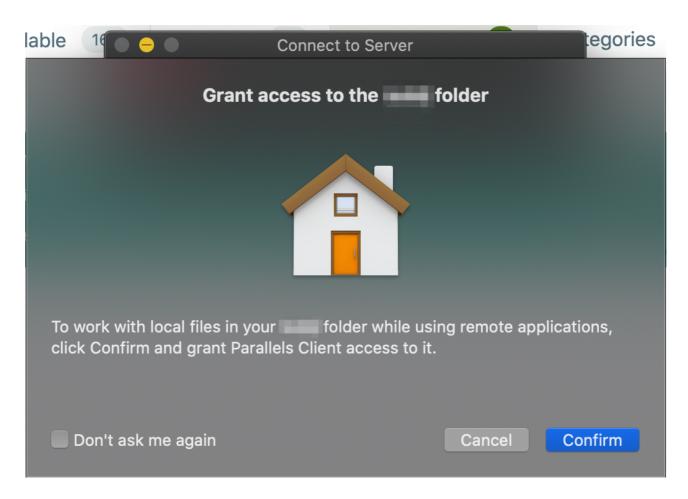
NOTE:

If you encounter the a window saying "RAS Connection error has been detected", you will need to disable IPv6 to continue. See separate instructions:

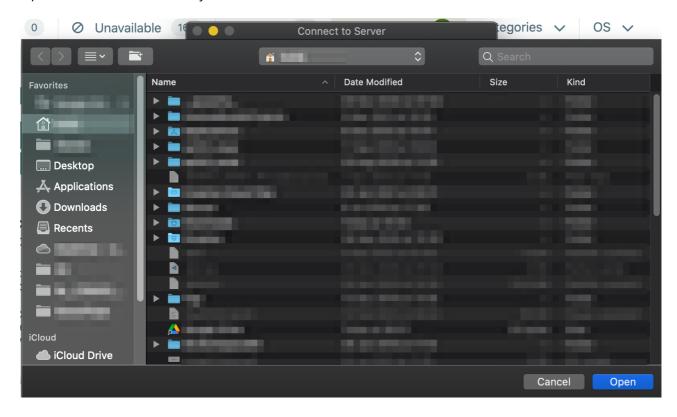
• How to disable IPv6

Then, start this process again.

4. Click Confirm to grant access to your Mac home directory.



5. Open the Mac home directory.



6. Click <u>Done</u> to confirm that you understand how to access your Mac home directory under the Parallels File Explorer.

